Update Delivery Progress

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| **Card** | As an admin, I want to efficiently update and communicate the delivery status of each order, so that customers are kept informed about their packages and can manage their expectations without needing to contact me for updates. |
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| **Summary** | This user story describes the creation of a dedicated delivery management section within the order management system. This section allows admins to update and communicate the delivery status of each order using predefined stages or custom updates. |
| **In-scope** | 1. Dedicated delivery management section in the order management system 2. Ability to update delivery status with predefined stages or custom updates 3. Display of current delivery status and tracking information to customers |
| **Out of scope** | Detailed logistics beyond the delivery status update |
| **Trigger** | The admin logs into the order management system and navigates to the delivery management section. |
| **Pre-condition** | * The admin has access to the order management system. * There are existing orders in the system that require delivery status updates. |
| **Business rule and error message** | * The delivery progress should be displayed in green. * Orders must be searchable by order ID, order status, or selectable from a list of ongoing orders. * Only the admin has the right to change order status. * When the admin clicks the trash icon or the "Xoá" button, a message appears: "Bạn có muốn xoá không?" |
| **Screen design** |  |
| **Screen Description** | Screen description to validate the format of each field on the UI.   | Name | Description | Type | Min | Max | Maxlength | Required | | --- | --- | --- | --- | --- | --- | --- | | Từ khoá | Require customers to enter keywords to search for orders | label |  |  |  | Text color : black | | Hiển thị | Requires customers to select the number of orders they want to display | label |  |  |  | Text color : black | | Trạng thái | Ask customers to select the order status they want to find | label |  |  |  | Text color : black | | Chọn trạng thái | Select order status | select |  |  |  |  | | From To | Require the customer to select the time of the order they want to find | label |  |  |  | Text color : black | | Tìm kiếm | Click here to search for orders according to your needs | button |  |  |  | Button color : #008D4C  Text color : white | | Trash icon | Click here to delete the order | button |  |  |  | Icon color: black | | Edit icon | Click here to update order status | button |  |  |  | Icon color: black | | Tình trạng | Request to correct the order status according to the schedule that the admin wants | label |  |  |  | Text color : black | | Chưa bắt đầu | Select order status | select |  |  |  |  | |
| **Acceptance Criteria** | **Delivery Management in the System:**   * The order management system should provide a dedicated section for managing the delivery of each order.   **Delivery Status Updates:**   * When the administrator clicks on the "Chỉnh sửa" icon, the website will switch to the product details page including order shipping status updates:   + They can select predefined stages from a dropdown menu or enter custom status updates.   + When the admin updates the status and clicks the "Lưu" button, the order status will also be automatically updated on the customerr's side.   **Examples of delivery stages:**   * Đang giao: The shop has transferred the order to the carrier and the order is being delivered. * Đã giao: The order has been delivered to the customer * Đơn huỷ: Customer cancels the order * Giao không thành: The order cannot be delivered to the customer   **Visual Representation:**   * The delivery progress should be displayed in green. |